THE MAIN STAGE:
“The British-Irish Airports Showcase Conference”
Improving Every Aspect of Airport Safety, Operations, Commercial Performance, and Development

DAY 1 – WEDNESDAY 7TH JUNE 2017

09:00 – 09:30 EXPO OPENING
Heathrow Chairman, Birmingham Airport CEO, & Chairman of British Aviation Group – taking place on the Birmingham Airport stand

09:30 – 10:30 THE OFFICIAL CONFERENCE OPENING: HELLO WORLD!
- Conference Chairman: Neil Pakey, Chairman, Regional & Business Airports Group (RABA)

THE WELCOME FROM THE HOST AIRPORT
- Paul Kehoe, CEO, Birmingham International Airport

WELCOME FROM BRITISH-AVIATION GROUP
- Graham Bolton, Aviation Market Director, Atkins & Chairman, British Aviation Group

INSPIRATIONAL KEYNOTE SPEECH
Another Gold for Team GB: Heathrow’s Expansion plans
- Lord Deighton, Chairman, Heathrow Airport, Former CEO, London Organising Committee of the 2012 Olympic and Paralympic Games

10:30 – 10:50 DISTRIBUTED ENERGY – MAKING TODAY’S FACILITIES ‘ENERGY FIT’ FOR TOMORROW
- Robert Barker, Senior Channel Sales Manager, Distributed Energy, British Gas

11:45 – 13:00 THE BRITISH-IRISH AIRPORT CHIEFS’ ROUNDTABLE: “REASONS TO BE REALISTIC – AND OPTIMISTIC”
- Paul Kehoe, CEO Birmingham International Airport
- Collette Roche, Deputy Managing Director, Manchester Airport
- Inglis Lyon, Managing Director, Highlands and Islands Airports (HIAL)
- Debra Barber, Chief Executive Officer, Cardiff Airport

• Niall MacCarthy, Managing Director, Cork Airport
• Andrew Bell, CEO, Regional and City Airports (Blackpool, Coventry, Derry, Exeter, Norwich)
• Matthew Thomas, CEO, Shannon Airport

Topics to be covered include:
- Reasons for optimism and growth
- Corporate social responsibility
- Development, environmental sustainability, and community engagement
- Safety and security – including the direction of regulation, and “bearing the cost”
- Digital Transformation – including passenger experience, economics, and safety

ALTERNATIVE SESSION CHOICE:
Held in Hall 3a4

11:45 – 13:15 AIRPORT FACILITY STANDARDISATION
How can airports embrace opportunities and remove barriers to secure efficiencies and a step change in passenger service?

An Unconference Session is a facilitator led, participant-driven approach, where delegates can share experiences and ideas across a specific subject area. There are no microphones or screens for presentations, and interaction & knowledge sharing amongst the participants is the primary objective.

- Facilitator: Jason Fowler, Partner, Gardiner & Theobald & BAG Board Member
14:10 – 14:30 WHY THE AIRPORT OF TOMORROW IS NEEDED TODAY

- Tony Whittaker, Leader, Disruptive Technology Group, Unisys Travel & Transportation, Unisys

14:30 – 15:30 LANDMARK DEVELOPMENT CASE STUDIES FROM BRITISH AND IRISH AIRPORTS

- Chairman: Neil Pakey, Chairman, Regional & Business Airports Group (RABA)

Dublin Airport starts building its €320 million new North Runway this year, expected to open in 2020, and estimated to support over 30,000 jobs. Meanwhile, renovation of Runway 10/28 is underway and expected to take 18 months. What construction measures are being taken to deliver both shareholder value and minimise environmental impact? How will the airport deal with the two planning conditions which may “severely reduce the future operational capacity”?

- John Heffernan, Chief Development Officer, daa, Dublin Airport

London Stansted Airport is embarking on a five year £500 million transformation programme – a package of improvements to enable more efficient use of spare capacity on the single runway, a programme which will deliver improved customer experience with more space, first class airport facilities, and greater choice for passengers and airlines. The investment maximises the use of the existing terminal, building upon its simplicity of design, and dedicating it to the needs of departing passengers. It will then see the creation of an entirely new £130 million dedicated arrivals building incorporating the latest sustainable technologies, additional aircraft stands, and improvements to airfield layout.

- Paul Willis, Engineering Services Director, Manchester Airport Group

Doncaster Sheffield Airport has just completed a £6 million runway strengthening and resurfacing: “a significant investment which will set us well for future growth.” Did renovation go according to plan? What are the economics of such a major CAPEX project for a 1.2 million throughput airport?

- Rob Cooke, Operations Director, Doncaster Sheffield & Durham Tees Valley Airports

16:15 – 17:15 BRAND NEW IDEAS: SENIOR OPERATIONS EXECUTIVES’ DISCUSSION

Special presentation – Shannon’s pioneering operations: The capital re-development for a regional airport featuring:

- The consequences of operating during a €15 million runway refurbishment
- The EU-funded XP-DITE project Shannon to replace separate European and US Pre-clearance checkpoints with just one complying with both EU and TSA regulations.
- “A commitment to spread a simple message to other airports:” Shannon has opened the first European airport Sensory Room developed for children and adults with neurodevelopmental challenges, including autism

- Niall Maloney, Airport Operations Director, Shannon Airport

Senior airport operations director discussion:
“Right-sizing investment in equipment and resource planning to secure operations without over- or under-spending”

- Fiona Smith, Head of Airside, Glasgow Airport
- Rob Cooke, Operations Director, Doncaster Sheffield & Durham Tees Valley Airports
- Colin Swaine, Airport Operations Director, Liverpool John Lennon Airport
- Mark Beattie, Operations Director, George Best Belfast City Airport

DAY 1 CLOSE: THE BIRMINGHAM AIRPORT SUMMER SIZZLER / BBQ PARTY BY THE LAKE FEATURED:

- An evening with “Bob Marley”
- The Unsung Hero Awards ceremony

FOR FIRST CLASS PASS HOLDERS ONLY*
17:30-20:30 WEDNESDAY 7 JUNE
Lakeside, Birmingham NEC
Dress code: Business/Casual

Please note: Delegates are required to wear their name badge for access to the Networking Party to be granted. Should you have any questions or concerns about gaining access, please visit the British-Irish Airports EXPO registration desk for further information.

*FIRST CLASS PASS HOLDERS WILL HAVE A ON THEIR BADGE.
DAY 2 - THURSDAY 8TH JUNE 2017

10:30 – 11:00 DAY 2 KEYNOTE PRESENTATION:

The Shoreham Air Crash – the lessons for all airports: A case study reflecting on the working effectiveness of all stakeholders, the impact of social media on an ongoing event, the commercial perspective of returning an airport to business after major incident, and the specific experiences and lessons of handling trauma.

- Neil Stocker, Director of Public Protection & Assistant Chief Fire Officer (Aviation Group) West Sussex Fire & Rescue Service

11:00 – 12:00 INNOVATION EFFORTS TO DRIVE EFFICIENCY, SAFETY & CUSTOMER EXPERIENCES

Manage disruption, smarter

- Kevin Napier, Health and Safety Manager, Belfast International Airport

Complex operations require advanced planning tools that are easy to use – how London Luton, Dublin, and Geneva Airports are all becoming Better Airports

- Tor Fog Justesen, PhD, Director, Products, Copenhagen Optimization

The customer service side of airport operations for airlines

- Cormac O’Connell, General Manager Customer Relationship, Dublin Airport

14:15 – 15:30 “RELATIVELY BIG” – FUTURE INFRASTRUCTURE SPENDING IN BRITISH-IRISH COMMUNITIES

A Spaceport, Aerohub, and provider of national and international connectivity to Cornwall. What happens next after your airport has been shortlisted as a possible UK Spaceport? How does Enterprise Zone status successfully create jobs around and airport, and what represents realistic development of a regional airport, especially after the scrapping of a ‘development fee’?

- Al Titterington, Managing Director, Cornwall Airport Newquay

Ireland West Airport Knock: The model for sustaining investment and development at a community-owned regional airport as it approaches one million passengers and serves 20 international destinations

- Joe Gilmore, Managing Director, Ireland West Airport Knock

Six years after its closure, FlyPlymouth is working to reopen Plymouth Airport and take it into community ownership: How “viable” is this desire?

- Raoul Witherall, Chief Executive, Flyplymouth (TBC)

ALTERNATIVE SESSION CHOICE:

Held in Hall 3a4

14:45 – 16:15 DIGITAL SECURITY “UNCONFERENCE SESSION”

Securing your airport assets in the broadest sense; is digital a threat or an opportunity to the security of your airport?

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- Facilitator: Giles Price, COO, CHS Engineering & BAG Board Member

15:30 – 16:00 SPECIAL GUEST FINALÉ WITH CHRIS KAMARA

Chris Kamara, completes his EXPO tour and arrives on the Main Stage for The Finalé Interview for all delegates.

CONFERENCE CLOSES.